

SAP SCM consultant (Certified)

Name	Debby Eekman
Function	SCM Consultant
Year of birth	1969
Languages	Dutch (good),English (sufficient)
SAP-experience since	2000
IT-experience	1999
Functional experience	SAP SCM
Specialized in	SD, MM

Summary

SAP knowledge areas

Modules	Certificate	Role	Experience	Years	Starting
SAP Module R/3, SCM	Yes	Consultant	Extended	11	2007
SD, MM		Consultant	Extended	9	2008
LE		Consultant	Good	2	2008
IS Retail		Consultant	Good	6	2008
CRM		Consultant	Reasonable	1	2010
Apparel and Footwear (AFS)		Consultant	Good	3	2011
SAP CAR		Consultant	Reasonable	1	2017

Industry	Role	Module	Experience
Sale & Distribution	SAP Key-user	SD, MM	7 yrs
Sale & Distribution	SAP Consultancy	SD,MM	11 yrs
Retail	SAP Consultancy	SD,MM,LE(OTC)	6 yrs
Production	SAP Consultancy	SD, LE, MM, CRM	1 yrs
Industry	SAP Consultancy	SD,MM,LE	1 yrs
Apparel and Footwear	SAP Consultancy	SD,MM	3 yrs

SAP Configuration Skills

Sales & Distribution (SD)	Sales (SD-SLS) Pricing and Conditions (SD-BF-PR) Output Determination (SD-BF-OC) Billing (SD-BIL) Electronic Data Interchange / IDoc Interface (SD-EDI) Order to Cash (OTC)
Logistics Execution (LE)	Shipping (LE-SHP) Delivery Processing (LE-SHP-DL) Basic Functions (LE-SHP-GF) Goods Issue (LE-SHP-GI) Packing (LE-SHP-PA) Picking (LE-SHP-PI) Master Data (LE-WM-MD)
Materials Management (MM)	General (MM)
Apparel and Footwear (AFS)	Sales Allocation Grids
IS Retail	Logistics General Pricing Concession POS
Customer Relationship Management (CRM)	Service & Warranties

Projects

Assignment	Jumbo is a Dutch chain of supermarkets owned by Jumbo Groep Holding B.V., which is owned by Van Eerd Groep Holding. Between 2005 and 2012, Jumbo grew to become the second largest supermarket chain in the Netherlands, thanks in part to the takeover of supermarket chains Super de Boer and C1000.
Customer	Jumbo Supermarket
Branch	Retail
Role	SAP Consultant
IT Component Primary	SAP Retail on Hana
IT Component Secondary	SAP, SD MM LO
Start date	September 2018
End date	Contract until end of December 2019
Contract Description	<p>During my time with Jumbo, I have the following actions performed:</p> <ul style="list-style-type: none"> - Pricing procedures - EDI - Online - .
Applied methods	Agil, SCRUM
Assignment	ASICS is a Japanese multinational corporation which produces footwear and sports equipment designed for a wide range of sports, generally in the upper price range
Customer	ASICS Global
Branch	Sport / Retail
Role	SAP Consultant DTC
IT Component Primary	SAP FMS on Hana
IT Component Secondary	SAP, SD MM LO DTC CAR
Start date	October 2017
End date	Contract until end of September 2018
Contract Description	<p>During my time with Asics, I have the following actions performed:</p> <ul style="list-style-type: none"> - Pricing procedures - US TAX - CAR - Interfaces Channel Advisor / Run Keeper - EDI - Condition Contracts - Franchise
Applied methods	Agil

Assignment	Oleon is one of the leading producers of oleochemicals since the 1950s. They are specialized in converting natural fats and oils into a wide range of oleochemical products, such as fatty acids, glycerine, esters, dimers, technical oils, specialty oleochemicals and biodiesel. There products, made from renewable raw materials, combine high performance with ready biodegradability.
Customer	Oleon NV
Branch	Oleochemical
Role	Team lead SD/MM
IT Component Primary	SAP ECC
IT Component Secondary	SAP, SD MM LO
Start date	June 2017
End date	November 2017
Contract Description	<p>During my time with Oleon, I have the following actions performed:</p> <ul style="list-style-type: none"> - Interface with business / business users - Prioritize tasks both Incidents and Changes - Find common ground with business and IT org on priorities and approach of issues / changes / projects -Take over the Lead position in the SD/MM process within the Oleon IT organization - Guide more junior team members (both on Corp level as in affiliates) - Play a key role in the full project lifecycle, from initial setup to the final delivery of the result - Work with client to analyze their requirements, prepare and participate in workshops, requirement documentation - Take a lead in mapping the requirements to the SAP processes - Guide testing and test scenario preparations - Finalize the configuration and support the solution - Coach and lead the SD process within Oleon and Oleon IT -Take charge in reducing the backlog of old issues / take measures to stop occurrence of same problems
Applied methods	Agil

Assignment	<p>Koopman International is a large wholesale company with offices in more than 35 countries all over the world. They are working to replace their current system by SAP ECC with also SAP GTS and SAP TM.</p> <p>In this project I will be responsible for the Data Migration and the Interfaces to the other legacy systems they are working with.</p>
Customer	Koopman International
Branch	Retail
Role	Work stream Lead Data Migration and Interfaces
IT Component Primary	SAP Retail based on HANA
IT Component Secondary	SAP, SD MM LO
Start date	December 2016

End date	Mei 2017
Contract Description	<p>During my time with Koopman Int., I have the following actions performed:</p> <ul style="list-style-type: none"> • Write Migration documents • Prepare the cleansing and the enrichment activities needed for the different objects that needs to be migrated • Working with the business, so they know and understand what needed to be done for the Cleansing and the Enrichments • Mapping documentation (current system to SAP) • Working with the Third party who was responsible for building the interfaces • Create Process descriptions/flows •
Applied methods	Agil

Assignment	<p>At Action I am Responsible for the Buying Portal project, Documentation, Supply Chain.</p> <p>The Buying portal is a completely new process for Action, now they do this with Excel and emails to the agent. We need to automate this process and there for we did have done the workshops to see what the business is looking for and which partner will be the best to do this project with.</p>
Customer	ACTION
Branch	Retail
Role	Sr SD/MM Consultant
IT Component Primary	SAP Retail
IT Component Secondary	SAP, SD MM LO
Start date	April 2016
End date	November 2016
Contract Description	<p>During my time with Action, I have the following actions performed:</p> <ul style="list-style-type: none"> • Write Functional specifications • Customizing SD/MM/ Master data (Materials, Vendor, Site/Stores) • Workshops • Writing the FO and TO documents for the changes in Supply Chain. • Knowledge transfer to Outsourcing company (Capgemini India) • Helping to look for the best partner for an MDM and PLM tool and writing the FO for the PLM tool
Applied methods	<p>TOFAG</p> <p>Prince II</p> <p>Agil</p>

Assignment	At Grandvision I was involved with the full implementation of SAP wholesale and the Data migration for the UK and Benelux
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Customer	Goldfish
Branch	Retail
Role	Sr SD/MM Consultant
IT Component Primary	SAP Retail
IT Component Secondary	SAP, SD MM LO Master data (Materials, Vendor, Site/Stores)
Start date	October 2015
End date	March 2016
Contract Description	<p>During my time with Grandvision, I have the following actions performed:</p> <ul style="list-style-type: none"> • Write Functional specifications • Customizing SD/MM and LO • Helping the business by Testing an writing the test scripts • Create LSMW to help the business to make mass changes if needed. • Writing the mappings for SAP BODS for the data migration • Go-Live the first of June 2017 •
Applied methods	<i>Scrum and Agile</i>

Assignment	At Natudis I was responsible for the the implementation of a LSP (Logistic Service Provider) system working with EDI
Customer	Natudis
Branch	Logistic
Role	Sr SD/MM
IT Component Primair	SAP
IT Component Secondary	SAP, SD MM LO
Start date	September 2015
End date	March 2016
Contract Descriptions	<p>During my time with Natudis, I have the following actions performed:</p> <ul style="list-style-type: none"> • Write Functional specifications • Customizing SD and LO • Helping the business by training them and write Business manuals • Create LSMW to help the business to make mass changes if needed. • EDI development and testing •
Applied methods	<i>Scrum and Agile</i>

Assignment	At Marchon I was responsible for the EMEA sales organizations (13 in total) make sure that the changes needed in the system will work for all of the sales
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	organizations and also Global if needed. We do have a weekly call about the requests from the business to see if those requirements are globally needed or useful for other sales organization than the US or EMEA. We also look to the project that are running to see if the requested changes are not interfering with one of the projects.
Customer	MARCHON
Branch	Fashion
Role	Sr SD Consultant EMEA
IT Component Primary	SAP
IT Component Secondary	SAP, SD MM LE
Start date	January 2014
End date	September 2015
Contract Description	During my time with Marchon, I have the following actions performed: <ul style="list-style-type: none"> • Write Functional specifications • Customizing SD/AFS, MM, Pricing,Masterdata • Helping the business by training them and write Business manuals • Create LSMW to help the business to make mass changes if needed. •
Applied methods	<i>Scrum and Agile</i>

Assignment	At the customer find a large reorganization took place in which the current IT manager has received a different role within the Holding Company. Given the situation there is much need for an IT Manager on location at the customer to various roll-out actions to manage SAP and various other IT activities.
Type of project	SAP rollout
Customer	Smartwares
Branch	DIY / Hardware
Role	IT Manager
IT Component Primary	SAP
IT Component Secondary	SAP, SD MM (Materials, Vendor) LE
Start date	April 2012
End date	January 2015
Contract Description	During my role as IT Manager, I have the following actions performed: <ul style="list-style-type: none"> • Move of the System landscapes • Managing IT department • Deciding on rollout SAP systems and Go-Live • Assisting with the various actions Rollout of SAP to the various sister companies within the Holding • Customizing SD/MM • Write the needed documentations (BR, FD and Manuals)

Applied methods	<i>Scrum and Agile</i>
Assignment	Through an acquisition of a second and third company, the three SAP systems must be merged. All three companies operate partly in the same industry, but interact differently with the SAP system. Goal is to use as much as possible standard SAP solutions
Type of project	SAP Logistics Optimization
Customer	Smartware
Branch	DIY / Hardware
Role	SAP SD Consultant
IT Component Primary	SAP
IT Component Secondary	SAP, SD MM (Materials, Vendor, Customer)
Start date	April 2012
End date	January 2014
Contract Description	<p>During my role as SD Consultant, I have the following actions performed:</p> <ul style="list-style-type: none"> • Workshops with project manager and Key-users • Writing Blueprint • Writing Functional and Technical Design • Setting Corporate structure, customer hierarchy • Creation of Price Schedules, orders, deliveries and invoices • Developing the required output • GS1 return process • Intercompany • Support with testing • Go-Live and after Go-Live support • SAP SD Customizing
Applied methods	<i>Scrum and Agile</i> <i>Prince2 (Project management)</i>

Assignment	<p>G-Star RAW is an International company in the clothing industry. As of 1 November 2011 they will start SAP AFS for America, in May 2012 the countries outside Europe will be started and in November 2012 the European countries will also Go Live with SAP AFS. Testing such an implementation is crucial.</p> <p>My job was test- and training coordination for the first implementation, the U.S. and support after the Go-Live.</p>
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Type of project	Test- and Training coordinator
Customer	G-Star RAW
Branch	Fashion
Role	SAP AFS Test- and Training coordinator
IT Component Primary	SAP AFS
IT Component Secondary	SAP, SD MM, LE, PP, EDI SAP LSMW Test Tracker (test tool)
Start date	Augustus 2011
End date	January 2012
Contract Description	<p>During my role as Test Coordinator, I have the following actions performed:</p> <ul style="list-style-type: none"> • Test scripts review and discuss • Several key-users and business analysts from different departments manage and support testing. • Report at School of Management (International Group) • Key-users to help with the preparation of training materials and support the training of the various (international) users. • Key-users support in writing the work instructions • Support the Key-users after the Go-live <p>1the of November the U.S. did go live with SAP AFS. The key-users are familiar with the new system and are capable to gif training and share their knowledge to their colleagues, can analyze any errors in the system and contact the appropriate consultant to solve any issue.</p>
Applied methods	<i>TMap (Testing)</i> <i>Prince2 (Project management)</i>

Assignment	Gazelle produces quality bikes and has a Business in Dieren. They implemented SAP in 2008, since this implementation was not properly executed, Gazelle has many problems. Because of the many custom which was built, Gazelle was no longer in charge of their inventory, warranty and finance problems. My assignment by Gazelle was to analyze and reduce the custom and bring the SD module back to standard SAP as much as possible
Type of project	SAP SD functional and Business Consultant
Customer	Koninklijke Gazelle NV
Industry	Production
Role	SAP SD functional and Business Consultant
Primary IT Component	SAP SD
Secondary IT Component	SAP MM, LE, PP, EDI and CRM (Service & Warranty) Sap Query SAP LSMW
Start date	October 2010
End date	May 2011
Assignment description	<p>For the re implementation of SAP SD, I did the following actions:</p> <ul style="list-style-type: none"> • Workshops with the different departments • Analysis of various custom • Plan written • Performing; <ul style="list-style-type: none"> ○ Customizing Front Office ○ Customizing New Order Type and Calculation models ○ Process descriptions ○ Develop and provide training ○ Test preparation and execution ○ Support during and after Go Live • After Go Live Gazelle had to regain control: <ul style="list-style-type: none"> ○ The stock ○ Production ○ Finance → Billing & Warranty costs <p>After this project Gazelle was in charge of their SD department, what brought them great cost savings.</p>
Applied methods	TMap (testing) Prince2 (Project management)

Assignment	Gallina Blanca STAR is a Spanish company that was working on a rollout of SAP ECC 6.0 in their foreign subsidiaries. My job was to support the rollout of the SAP SD / MM template in the Netherlands.
Type of project	Implementation SAP ECC 6.0
Customer	Gallina Blanca STAR
Industry	Food
Role	SAP SD functional and Business Consultant
Primary IT Component	SAP SD and EDI
Secondary IT Component	SAP MM, LE and BaaN
Start date	June 2010
End date	October 2010
Assignment description	To roll out for the Netherlands to work properly I have the following actions performed: <ul style="list-style-type: none"> • Fit Gap Analysis • Recommendation written for the adaptation of local template • Assist localization • Preparing the test and UAT tests • Training to prepare and give <p>Found that customizing localization was insufficient. For later use, this would lead to lost turnover, I have given several advice to improvements.</p>
Applied methods	TMap (testing and test scripts)
Assignment	HEMA has worked with SAP 4.7 and update it to ECC 6.0 My assignment was to coordinate the testing of SD / MM modules for this upgrade
Type of project	Support Change Management
Customer	HEMA B.V.
Industry	Retail
Role	SAP IM Consultant (Information Management)
Primary IT Component	SAP SD, EDI
Secondary IT Component	SAP MM, LE, SUS. (SAP Supplier Self-Services)
Start date	March 2010
End date	April 2010
Assignment description	During my role as Test Coordinator, I have the following actions performed: <ul style="list-style-type: none"> • Test scripts • Various departments manage and support testing • Report at School of Management (Netherlands and India) <p>Mid-April the upgrade was successfully gone live. The users were aware of the new functionalities and could easily perform their work.</p>
Applied methods	TMap (testing and test scripts)

Assignment	HEMA is a large retail company with over 500 offices in the Netherlands, Belgium, Luxembourg, France and Germany. My assignment was a reconfiguration / redesign of the HEMA assortment in SAP for more flexibility in assortment and better planning.
Type of project	Support Material Management
Customer	HEMA B.V.
Industry	Retail
Role	SAP IM Consultant (Information Management)
Primary IT Component	SAP IS Retail and EDI
Secondary IT Component	SAP MM, LE, SUS. (SAP Supplier Self-Services)
Start date	October 2009
End date	February 2010
Assignment description	<p>For the re-arrange of the assortments of HEMA, there must be created assortment clusters in the SAP system.</p> <p>For this I did the following actions:</p> <ul style="list-style-type: none"> • Plan Writing • Implement changes • Test scripts • System tests • Writing Guides • Started to roll out in production line system • Transfer to Data management for further rollout <p>Result of this project was that the branches were flexible in their assortments, better planning could be made, stocks were reduced and sales increased.</p>
Applied methods	TMap (testing and test scripts) Prince2

Assignment	HEMA has an average of 50 change requests per month. By various presents there was backlogged in processing the requests. My assignment was to reduce the backlog of change requests from the various departments within HEMA (Sales, Purchasing, Logistics and Store Automation).
Type of project	Support Change Management
Customer	HEMA B.V.
Industry	Retail
Role	SAP IM Consultant (Information Management)
Primary IT Component	SAP IS Retail and EDI
Secondary IT Component	SAP MM, LE, SUS. (SAP Supplier Self-Services)
Start date	March 2008
End date	September 2009
Assignment description	<p>To eliminate the resulting backlog of Changes, I have done the following actions:</p> <ul style="list-style-type: none"> • Change requests elaboration (Change Request Write) • Blueprint writing and discussing with management in the Netherlands and / or India • Testing Changes • Writing Guides <p>The result of this project was that the backlog of change requests within HEMA were reduced, so they get a better view against there change requists.</p>
Applied methods	TMap (testing and test scripts) Prince2

Assignment	Beiersdorf is a production company in Germany, with offices over the world. My assignment was to give training on SAP SD for the new users at the Dutch office.
Type of project	Support existing - and train new employees.
Customer	Beiersdorf NV
Industry	PC / DC Consumer
Role	Junior SAP SD Consultant
Primary IT Component	SAP SD
Secondary IT Component	SD,MM and LE (OTC)
Start date	March 2008
End date	July 2008
Assignment description	<p>In order to ensure that new users may know what they should do and how any "problems" could solve, I did:</p> <ul style="list-style-type: none"> • Training prepared and given to end users • Many issues, including solutions for coming out <ul style="list-style-type: none"> • COO (confectioning On Order) • FI / CO (Billing) • BOM (Bill Of Material) • KPI (Key Performance Indicator) <p>The result was a highly trained unit with enough training material to guide 'new' colleagues in their SAP system. By using this guide they were also able to analyze and correct problems.</p>
Applied methods	SAP SD

Assignment	Beiersdorf has problems with the SAP process knowledge among the staff, so the process were not used optimal and/or utilized. The assignment was to create clear and complete manuals and process descriptions.
Customer	Beiersdorf, Netherland
Industry	PC / DC Consumer
Role	Key-user SD
Primary IT Component	SAP SD
Secondary IT Component	SAP SD,MM , FICO, BW
Start date	September 2007
End date	October 2007
Assignment description	<p>Since there was a need for reference to the various processes, I have done the following actions:</p> <ul style="list-style-type: none"> • Writing Guides • Create process descriptions <p>The result was a comprehensive reference manuals and process steps of processes where the Sales department had to deal with. (Purchase, Sales, Logistics and Finance)</p>
Applied methods	Information analysis
Assignment	Beiersdorf was moving the production and warehouses from different locations to Germany and Poland. The assignment was to assist customizing process and adjustments resulting from the relocation of warehouse and factory in the Netherlands to Germany.
Customer	Beiersdorf, Netherland
Industry	PC / DC Consumer
Role	Key-user SD
Primary IT Component	SAP SD
Secondary IT Component	SAP MM , FICO
Start date	May 2006
End date	January 2007
Assignment description	<p>To improve communication between the Netherlands and Germany, but also to make sure the required adjustments work properly, I have done the following actions;</p> <ul style="list-style-type: none"> • Coordinate change requests. • Descriptions of the changes • Testing of changes in SAP and AS/400 • Data checking in the various warehouses • Transports (EDI) testing between warehouses • Testing and checking of data in BW • Support - in the Netherlands and Germany - after relocation. <p>Result of this project was that Beiersdorf with minimal production disruption both production and warehouse have moved the goods to Germany.</p>

Experience (over 5 years ago):

Customer	Industry	Project	Function	From	To
Beiersdorf, Nederland	PC / DC Consumer	Transition of the old Sales Information System to SAP BW.	Key-user SD	January 2004	June 2004
Beiersdorf, Nederland	PC / DC Consumer	Introducing the Correction Invoice within Beiersdorf	Key-user SD	May 2001	June 2001
Beiersdorf, Nederland	PC / DC Consumer	Checking and validating the definite interface within the EDI configuration and SAP R/3.	Key-user SD	January 2001	April 2001
Beiersdorf, Nederland	PC / DC Consumer	Making of an extensive workbook SAP/SD for end-user organization.	Key-user SD	January 2001	March 2001
Beiersdorf, Nederland	PC / DC Consumer	Testing of the Sales and Distribution chain for the transition of AS400 to SAP.	Key-user SD	December 2000	January 2001
Beiersdorf NV	PC / DC Consumer	Working activities involved order fulfilment, making of quotations and handling complaints.	Sales	1999	2000
Koch Kleeberg BV		Responsible for; <ul style="list-style-type: none"> - Orders, tenders and customer delivery. - Setting up and working on several events (for example. Bicycle RAI) 	Employee sales Support	1992	1999

Education/Trainings

Certification:

- SAP SCM – Order Fulfilment –
- Prince2 Foundation

Other education:

- Prince2 Practitioner
- TMap NEXT
- Client Relations
- Time Management
- TOGAF
- Project management
- Process management
- SAP – ABAP for Functional Consultants
- SCRUM